



### **COVID-19 Update**

We hope this message finds you and the people you care about safe and healthy. You may have seen the news over the last day or two about California's stringent shelter in place restrictions. We'd like to share our assurances with you on several things.

While we are all observing the shelter in place orders from California's Governor, the Sentient Energy team is committed to continued support and service for our customers.

Because we support utilities and thus the communities they serve, we are able to have limited, essential support staff working onsite (observing safe social distancing and cleaning rules). The remainder of our team is working remotely, with both sets of personnel focused on ensuring that processes and systems continue to run as reliably as always.

We are here to help our utility customers in any way we can during this challenging time. Rest assured, you can reach out to us as you always have.

Feel free to contact us with any questions or requests for specific assistance you may have.

With sincere wishes for your wellness and safety,

The Sentient Energy Team